





Empower
and shift

	INPUT (what)	PROCESS (how)	OUTPUT (why)	Continuous performance improvement	OUTPUT
 WORKPLACE Strategic organisational system	Cultures, values and performance improvement principles	Strategic performance mindset shifting	Engaged employees and ownership empowered		
 WORK Tactical operational system	Ethical practices	Technology, digital savvy and agile	Quality mindset		
 WORKER Technical people system	People and talent management in in future-fit learning AI world	Performance and strategic partnering	Service delivery impact		