# PERFORMANCE IMPROVEMENT MASTERCLASS

**WORKSHOP:** 3 Days

TARGET: Performance Consultants, HC Practioners, Talent & HR Managers, OD & Project Managers

FOR INFORMATION ABOUT DATES AND IN-HOUSE WORKSHOPS CONTACT: belia@improvid.co.za

- Achieve recognition for your performance expertise
- Become a specialist in performance improvement
- Become results-driven and create value

#### **WORKSHOP OVERVIEW**

This practical workshop will focus on how to close the gap between strategy and operations using Performance Improvement systems thinking tools and practices. Become a performance expert by identifying needs and barriers preventing performance. Apply tools and methodologies to solve problems for effective and efficient productivity improvement.

## **WORKSHOP VALUE OUTCOMES**

Participants will be able to apply tools to probe, analyse, change and evaluate performance at a work (operational), worker (individuals and teams) and workplace (strategic) levels.

- Sharpen your skills to become a strategic business partner.
- Refresh and change your thinking and mindset to shift from transactional to value impact.
- Change your tactics apply the performance improvement efficiency tools.
- Innovate your role close the gap between strategy and operations.
- Focus on maximising positive performance measure value and impact.
- Ask the right questions probe for facts and evidence through meaningful performance conversations.

### **WORKSHOP TOPICS**

- Apply the Performance Improvement tools, principles and practices for sustainable results.
- Conduct gap and root cause analysis comparing desired to actual performance.
- Identify the barriers preventing performance and misalignments.
- Prescribe appropriate solutions to address business needs and avoid unnecessary spending.
- Conduct a performance evaluation to measure the impact of interventions.
- Integrate 10 International Standards for Performance Improvement and become a performance change agent.

## **FACILITATOR:**

Belia Nel International Certified Performance Technologist





