





Measure
and
sustain

	INPUT (what)	PROCESS (how)	OUTPUT (why)	Impact business improvement to outperformance	SUSTAINABILITY
 WORKPLACE Strategic organisational system	Organisational performance improvement strategy	Learning organisation culture	Improved market share and positive share price upliftment		
 WORK Tactical operational system	Systemic and systematic performance improvement	Continous process improvement and operational excellence practices	Continous and just-in-time measures and changes		
 WORKER Technical people system	Continous performance improvement accountability	Community of Practice and Excellence (COPE) and capacity building through people life cycle	Measure and sustain continued outperformance		