



## Why Improvid

We achieve results by eliminating barriers affecting performance. We are performance architects, and we get things done by identifying and solving all performance issues for sustainable results.

We provide a specific Systemic Performance Improvement service at the organisational, operational, and people levels. Improvid was established in 2005 by the founder member, Belia Nel, CEO and project driver, a lifelong internationally Certified Performance Technologist and Coach with the International Society for Performance Improvement (ISPI).

Improvid is a professional partner of ISPI and through the energy of our professional practice, has the skills and experience to meet the specific needs of our clients.





## We get things done by

- Adding value in applying a systemic, systems thinking, and systematic approach.
- Partnering with all stakeholders to provide a best practice service.
- Assisting clients to focus on measurable results and outcomes eliminating barriers and unnecessary activities.
- Improving people, operational and organisational performance contributing to a customer-centric focus.
- Applying proven international and local best practice methodologies.

## **Consulting services**

- Enable performance results through individual coaching
- Develop strategy and facilitate strategic planning sessions
- Enable high-performance organisations and teams
- Develop performance architecture roadmaps
- Conduct performance audits